

Infection Prevention & Control



Introduction

Infection and infectious diseases in humans are caused when harmful germs, known as pathogens (or pathogenic microorganisms), enter the body and grow. These micro-organisms are so small they can only be seen by using a microscope.

Infectious diseases, unlike other diseases such as heart disease and diabetes, can spread from person to person. As with all illnesses, prevention is better than cure. Following agreed ways of working to stop the spread of pathogens helps to prevent and control infection.

Pathogens

Pathogenic organisms can be:

Bacteria that can multiply quickly at body temperature and reach harmful levels very fast. Examples of harmful bacteria include meticillinresistant Staphylococcus aureus (commonly known as MRSA) and Clostridium difficile (known as C.Diff or C. Difficile). These two types of bacteria caused or contributed to 9000 deaths in hospitals or primary care in 2007.

Viruses can survive on surfaces and in food but can multiply only in living cells. It takes very few virus organisms to cause illness. They can be spread from person-to-person and from environment-to-food. Examples of viruses include Norovirus (also known as 'winter vomiting disease') and Influenza (the flu virus).

Fungi are organisms which live on hosts. Examples of fungal infections include; athlete's foot and ringworm. Parasites live on or in another animal or a plant, known as the host. Scabies is caused by mites that burrow into the skin causing severe itching.

Protozoa are single-celled organisms that live in water and damp conditions. Malaria is an example of a disease caused by protozoa.

Breaking the Chain

Preventing infection means breaking the links in the chain so that an infection cannot spread. Some links are easier to break than others. For example, it is easier to stop a pathogen from entering a person than it is to stop one leaving an infected person.

The steps taken to protect individuals and workers from infection are an important part of providing high quality care and support. It is vital to remember that not everybody who carries harmful microorganisms will be ill or show any symptoms, so you must work in ways that prevent infection at all times. Standard precautions are the actions that should be taken in EVERY situation to reduce the risk of infection.

These include:

- Good hand hygiene
- Safe disposal of waste
- Safe management of laundry
- Correct use of personal protective equipment (PPE).



In a workplace it may be necessary to take additional measures when supporting people who are known to be carrying some harmful microorganisms to protect others from contamination. This can be particularly important if the pathogens travel through air.

Hosts

Some groups of people may be more vulnerable to infection, for example because of age or general health or some particular illness. If these groups become infected the symptoms may be serious and life-threatening. If the micro-organisms which cause the illness are resistant to antibiotics, it can be difficult to treat.

In order for the spread of infectious diseases to take place the 'chain of infection' must be completed.

The first link in the chain is the causative agent. This is the harmful germ or pathogen that can cause infection, illness and disease. Examples include bacteria and viruses.

The second link is the reservoir or source. This is where pathogens live and multiply. Remember, that could be in or on a person or animal (host), or in soil or water or food.

The third link is the means of exit. This is how pathogens leave the source. For example, pathogens that live in the respiratory tract (the lungs, throat, etc.) can leave the body through the mouth or nose in saliva or mucus when coughing or sneezing. Other examples of means of exit are broken skin, mucous membranes such as the eyes, via the stomach and via the intestines and anus.

The fourth link is the mode of transmission. It refers to how the pathogen is passed on from one person to another. Contact transmission is the most common route of transmission of pathogens in a health and social care workplace. This can happen by direct contact (such as hand-to-hand) or indirect contact (via objects such as equipment). Pathogens such as those that cause influenza and chicken pox can stay in the air for a long time and can be breathed in by other people.

The fifth link is the portal of entry. This is the way that the pathogen enters the body of the potential host. Pathogens can enter the body by coming into contact with broken skin, being breathed in or eaten, coming into contact with the eyes, nose and mouth or, for example when needles or catheters are inserted.

The sixth and final link in the chain is the person at risk. A person at risk is the individual the pathogen moves to. The risk of a person becoming infected depends on factors such as their general health and the strength of their immune system (which is the body's system for fighting germs and micro-organisms).

Your Health and Hygiene

You have an important role to play in preventing the spread of infections. It is your responsibility to keep up to date with your own vaccinations in line with the UK vaccination schedule as it is part of your duty to protect the individual by not spreading infection. If you are carrying pathogens, you can transmit them to the people you support directly or you can transfer them from other people or equipment if you do not follow correct hygiene procedures.

Illness

If you have cold or flu symptoms (such as a runny nose), an upset stomach or skin infections, you should report it before taking on any work. If you have diarrhoea or vomiting you should not attend work until you have been free from symptoms for 48 hours.

Clothing

Your clothes can become contaminated with harmful microorganisms. Disposable aprons and over-sleeves should be used when handling anything contaminated with body fluids to protect clothes from contamination. Changing your clothing daily reduces the risk of remaining contaminants being spread to the individuals you support. Work clothing should be washed on a hot wash, then tumble-dried or hot ironed, to kill any bacteria present.

Personal Hygiene

Personal hygiene is extremely important for people who take care of others. Daily washing, showering or bathing will remove most of the microorganisms on your skin. Hand hygiene is also extremely important. Fingernails should be kept short. Rings (apart from plain wedding bands), wristwatches or bracelets should not be worn as they can make hand washing less effective.

Skin Health

Micro-organisms can live on the skin. The number of pathogens increases when skin is damaged. All cuts should be covered with waterproof dressings. Using hand cream, good quality paper towels and soaps can help to protect the skin.

Hand Washing

For hand washing to be effective it is important that you make sure that every part of your hands are carefully washed, rinsed and dried. The steps below show you how to ensure that your hands are washed correctly:

- **1.** Wet your hands and wrists thoroughly using warm running water.
- 2. Apply liquid or foam soap.
- **3.** Produce a good lather by rubbing your palms together, then interlock your fingers and rub together again.
- **4.** Rub the palm of your hand ensuring that fingertips and fingernails are cleaned. Ensure that the backs of your hands are lathered and cleaned.
- Rub with fingers locked, maintaining a good lather. Ensure that your wrists are cleaned.
- **6.** Rinse hands thoroughly using running water.

Hands and wrists should be thoroughly dried using paper towels or a hand dryer, and turn off the tap with a paper towel. Rubbing and lathering your hands should take around 20 seconds.

Competence

Hand washing is an area of your competence that is essential to ensure the health and wellbeing of yourself, the individuals you support and all others. Having good hand habits means not touching areas that can be a source of pathogens more than you need to. These areas include your nose, hair and mouth, and not biting nails. This also applies to work practices such as using foot operated bins rather than lifting bin lids with your hands.

Hand hygiene is an important part of preventing infection. Hands can be cleaned, or decontaminated by:

- Washing with water and soap that removes dirt and germs from the hands but doesn't kill them
- Using alcohol hand rubs and gels which kill most bacteria. If hands are visibly dirty these rubs and gels will be less effective against Clostridium difficile and some viruses that cause vomiting and diarrhoea.

The World Health Organisation has identified '5 moments' when health and social care workers should clean their hands. These moments are:

- 1. Before touching the individual you are supporting.
- 2. Immediately before carrying out a 'clean' procedure.
- 3. After exposure to body fluids and after removing gloves.
- 4. After touching the individual you are supporting.
- **5. After** touching the area or objects surrounding the individual you are supporting.

Personal Protective Equipment (PPE)

As a self-employed support provider or volunteer, you must have equipment you need to protect you from injury and, as far as possible, from the risk of infection while you are providing support in your community. That includes:

- Disposable aprons to protect clothing from contamination from blood and body fluids etc.
- Skin protecting paper towels and soaps and hand cleansing gels or wipes
- The correct type of gloves to reduce the risk of cross contamination of you and the individual you are supporting
- Masks and respiratory-masks to protect you from breathing in harmful microorganisms
- Goggles, eye protection or face shields if there is a risk of being splashed with body fluids.

It is also important that you appreciate and seriously consider any vaccinations as part of the prevention of infections spreading. One example might be the vaccination against influenza (flu).



Safe Handling of Waste

It is important that you understand how different waste should be handled safely to protect you and the people that you provide support for. 'Clinical waste' is produced from healthcare and similar activities. It is placed in either yellow or orange plastic sacks. It should be kept separate from other waste and disposed of using specialist facilities. Clinical waste can be either hazardous (waste that poses or might pose a risk of infection - for example, pads and dressings) or non-hazardous (which is non-infectious waste). Waste containers should be handled carefully to avoid contamination. Where appropriate you should use PPE to protect you from contamination and infection.

Safe Disposal of Sharps

The following guidelines in relation to sharps should be followed:

- They must be disposed of at the point of use into an approved container
- All sharps bins should have the name of the person who assembled it and the date of assembly on the label. The same applies for the person closing full bins
- Do not fill bins past the 'full' line marked on the bin. Sharps can fall out and cause injury
- Use the temporary closure mechanism on the top of the bin when it is not being used, to prevent spillages if the bin is toppled over
- Always keep bins above floor level to prevent children from reaching them.
- Store bins securely out of sight and reach of other people who may be present. If workers are transporting sharps by car, these should be kept in the car boot
- Do not pass sharps from one hand to the other
- Do not handle sharps more than is essential
- Do not put protective covering back on needles
- Do not bend or break needles
- Do not separate needles or syringes before disposal.

Soiled Linen

Linen that comes into contact with individuals can become contaminated with harmful micro-organisms and body fluids. Linen refers to anything that is made of cloth including bedding, towels and clothing. Personal protective equipment (PPE) must be worn when handling infected linen as it can transfer pathogens to skin and clothing.

All infected linen (that is linen that is contaminated with body fluids) must be washed separately from other items.

- Clothing can be decontaminated in a 40°C-50°C wash followed by tumble-drying or hot ironing
- Bedding and towels should be washed in a hot wash to ensure that bacteria are killed
- Laundry should be moved to the washing area in sealed, colour coded bags
- When supporting an individual in their own home you should ask permission to wash infected linen immediately.

Once linen has been decontaminated it must be stored separately from contaminated linen to prevent cross-contamination.

Agreed Ways of Working

Agreed ways of working are the Tribe's policies and procedures. This includes those less formally documented by individuals and the self-employed, as well as formal policies outlined by Tribe partners, local authorities, voluntary organisations and CCGs.

